

# CDENT, LLC

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July 18, 2005

City of Naperville  
Chamber of Commerce  
Naperville, IL 60540

To Whom It May Concern:

Vivacious. Engaging. Knowledgeable. Energetic. These are all characteristics of Deborah Chambers Chima, public speaker, trainer and author.

Since 2003, Deborah has shared her speaking and training experience with the many employees of CDENT, LLC. The results are quite impressive and we have seen enormous success in our various programs and initiatives. Her skills have helped elevate our organization to the next level.

Deborah is by far one of the best.

Not only have the employees involved in the training learned and applied their new skills to their respective jobs, but they have also enjoyed their experiences with Deborah as the speaker. She utilizes her own unique tactics to make employees feel valued and to help them understand the significance of their roles within the company. The employees are enjoying and improving relationships with co-workers on a daily basis.

Deborah's professionalism, knowledge and attention to detail are very impressive. I would highly recommend her for any speaking engagement and am assured that you will be very pleased with the outcome.

Respectfully Submitted,



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