

“Your energy level and skillful facilitation provided an excellent reminder to be authentic in evaluating the value you bring to your organization.”

— G. Anderson, EDS

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Unleash Your Leadership Potential

Deborah Chambers Chima, CMP helps you unleash your leadership potential. Chima uses her knowledge and skills from more than 20 years in the retail industry to help you achieve your revenue, retention, and talent management goals.

Chima delivers custom-designed, high-energy, inspiring presentations that leave your attendees with specific activities to help them grow personally and professionally.

Her proven hands-on workshops, keynotes, and consulting engagements have helped numerous small and large organizations like Sears, McDonald's Corporation, Shell Oil, Alltel, Johnson & Johnson, Chicago State University, Sinai Hospital, and Illinois Women Legislators create high impact and high productivity environments that achieve greater sales and retention results.

Deborah is the coauthor of *Choose to Lead: Advice, Tools, and Strategies for Women from Women*. She writes *Not for Women Only*, a column that offers solutions to gender differences in the workplace. Some of her most requested topics include:

Power of Influence: Create a High Performance Culture

Learn the art of effective leadership to improve the bottom line. Engage others to increase effectiveness, inspire change, improve collaboration, and influence break through thinking.

Keys to Leading: 5 Key Elements for Leadership Success

Great leaders inspire organizational momentum. Participants analyze their ability to effectively lead across five key elements. Leave with a plan and action steps needed to close any performance gaps.

Superior Customer Service: It's a Mindset!

It's your choice—it's always your choice. Give your customers a “wow experience” they can not get elsewhere. Rethink your team's approach as you achieve the desired level of customer service.

Execution: The Secrets to Getting Others to Cooperate

Effective leaders know how to get results. They leverage the individual strengths of team members. Learn proven techniques to build and maintain a highly trusted and highly collaborative team.

Defining Leadership: Setting Yourself Apart within a Changing Environment

Professional advancement is your responsibility. Experience specific steps and approaches to garner the skills, experiences, and opportunities to achieve the career growth and development you want.



About Deborah Chambers Chima, CMP

Deborah Chambers Chima is passionate about helping leaders unleash their leadership potential. In this spirit, she founded her acclaimed organizational consulting firm, Chambers Consulting Group, Ltd. (CCG).

CCG helps drive professionals and organizations to greater sales and retention success through powerful leadership development and team dynamic programs. Her strength in leading teams to maximum performance results comes from a 24-year career rich in retail industry experience. She spent over 20 years with McDonald's Corporation where her executive positions included P&L accountability in international and domestic markets.

Deborah's dynamic programs focus on "you." The programs are designed for new, emerging and successful leaders in mid- to large-sized organizations. She helps you identify your ultimate possibilities that get turned into specific short- and long-term milestones. Deborah's process ensures that you meet your milestones that, in turn, lead to achieving organizational goals beyond expectation.

As an invested partner in your success, Deborah creates and implements career initiatives that profoundly improve bottom line results. Among the high profile clients signing on to her high-energy organizational consulting programs are Navistar International, Ortho-Biotech (Johnson & Johnson), Shell Oil, Alltel, Pro-Line International, Sears, CSL Behring, Lowes and McDonald's Corporation.

Deborah serves on the Board of Directors for the Naperville, Illinois Chamber of Commerce as the Diversity Chair. She served as the 2007–2008 Chicago Chapter President of the National Association of Women Business Owners (NAWBO). She is a Business Series guest lecturer at Chicago State University. Ms. Chima earned a Bachelor of Science degree in Business Administration from the University of Illinois at Urbana-Champaign and was recognized by Premier International Who's Who Registry of Outstanding Professionals in 2007–2008. Ms. Chima was a 2006 recipient of the Business Ledger Influential Women in Business Award.

Deborah is co-author of *Choose to Lead: Advice, Tools, and Strategies for Women, from Women*. Her column, *Not for Women Only*, addresses solutions to gender differences in the workplace and appears in the bi-weekly Chicago suburban newspaper—*The Business Ledger*.

Contact Chambers Consulting Group Today

Email info@chambersconsult.com or call +1 (630) 922-7127 to learn what keynotes and workshops are right for you. Deborah will help you unleash your leadership potential to achieve greater sales and retention results.

"Your knowledge and energy on the subject of leadership and communication was very impactful."

— L. Hill, Freddie Mac

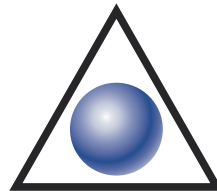
"Vivacious, engaging, challenging and fun are just some of the words to describe your presentation style."

— C. Hughley, Shell Oil

"Your presentation was inspirational and very motivating ... it felt like you were talking to us on our level, instead of lecturing us or reading off some presentation materials."

— B. Richardson,
Lisle Police Department

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